



IPDH Poison Advisory Committee Minutes

IDPH Poison Advisory Committee Meeting		MEETING DATE/LOCATION: Nov. 13, 2015 MCHC on-site and IDPH offices Springfield - Teleconference
Facilitator:		Recorder: Michael Wahl
ATTENDEES: Jerrold Leikin, Steven Aks, John Ortinau, Karen Hughes, Jack Fleeharty, Mike Short, Ed Ward, S. Margaret (Maggie) Paik, Michael Wahl		
EXCUSED: Debbie Woelfel		
GUESTS: Carol DesLauriers, Adam Crow, Winfred Rawls,		
AGENDA/ TOPIC	DISCUSSION HIGHLIGHTS	CONCLUSION / ACTIONS (Who/What/When)
Call To Order & Approval of Minutes	The meeting was called to order at 10:10 am. Meeting minutes were reviewed and approved.	
Emergency Call Center and Information Report	<p>A summary of the call activity for the six month period of April 2015 through September 2015 was provided. Total call volume was up about 3% with HCF cases up 10% year over year.</p> <p>A review of the “My Child Ate” web based series was provided. The project provides non-toxic exposure information on common pediatric ingestions. There has been a drop in visits from ~25,000 per month to just over 20,000 per month. Thought to be due to search algorithms favoring mobile enabled web sites; the IPC web site is not mobile enhanced. Almost 6% of searches from IL and thought to save over 10,000 calls to IPC which is 2 FTE.</p> <p>Call Center staffing was reviewed (slight increase after state funding) as was call center quality metrics. Slight decrease in call abandonment, but increased staffing offset by increased call volume.</p> <p>Due to state funding that was eliminated by Governor, upgrading web site, server, IT remote network, alternative communication methods such as web chat have been placed on hold until state funding is restored.</p>	



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<p>Budget Update</p>	<p>The 2013 – 2015 budget comparison was provided. The discussion was led by Adam Crow, Director of Accounting for MCHC. As per the request at the last meeting, an update of the budget with the methodology of costs and breakdown of indirect costs, utilization of state, federal and private funding was presented.</p> <p>A discussion of the state of the state budget and lack of IPC funding including elimination of PCC funding through emergency rules and effort to make cut permanent through JCAR occurred. It was resolved that a letter of support for restored PCC funding come from the Chair of the committee. A further discussion of options for the state to continue PCC services was undertaken. It was resolved that a list of potential options be developed</p>	<p>The committee requested continued breakdown of revenue, direct and indirect costs with special attention to changes of IHA/MCHC Merger.</p> <p>Create letter from Committee with Signature from Chair to go to Director.</p> <p>Create document of alternative options with pros and cons for Committee to send to IDPH</p>
<p>New, Old and Other Business</p>	<p>The merger of MCHC and IHA was discussed. It is expected that there will be no change in functioning of the IPC within the new integrated company.</p> <p>Rewrite of rules with new Accreditation Criteria: IDPH (Paula Atteberry) worked with IDPH legal to streamline Poison Control Act. Comment period to follow.</p> <p>MCHC to continue to work on a IDPA/DHS/Medicaid representative. Pediatric Emergency Medicine representative, S. Margaret (Maggie) Paik, Emergency Medicine representative, Edward Ward and EMS Coordinator representative, Debbie Woelfel to fill open positions.</p>	
<p>Next Meeting</p>	<p>May13th, 2016 was chosen as the next meeting date of the IDPH Poison Advisory Committee. If Poison Center funding formally eliminated, will schedule additional meeting.</p> <p>Meeting adjourned at 11:30 am.</p>	