

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6008213	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 11/16/2018
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NAME OF PROVIDER OR SUPPLIER SANDWICH REHAB & HCC	STREET ADDRESS, CITY, STATE, ZIP CODE 902 EAST ARNOLD STREET SANDWICH, IL 60548
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S 000	Initial Comments Complaint 1817291/IL107157 investigation	S 000		
S9999	Final Observations Statement of Licensure Violation 300.610a) 300.1210b)3) 300.1210d)2)3) 300.3220f) 300.3240a) Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting. Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	

Illinois Department of Public Health
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

12/11/18

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S9999	<p>Continued From page 1</p> <p>resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>3) All nursing personnel shall assist and encourage residents so that a resident who is incontinent of bowel and/or bladder receives the appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible. All nursing personnel shall assist residents so that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary.</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>2) All treatments and procedures shall be administered as ordered by the physician.</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3220 Medical Care</p> <p>f) All medical treatment and procedures shall be administered as ordered by a physician. All new physician orders shall be reviewed by the facility's director of nursing or charge nurse designee within 24 hours after such orders have been</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>issued to assure facility compliance with such orders. (Section 2-104(b) of the Act)</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>These regulations were not met as evidence by:</p> <p>Based on interview and record review the facility failed to treat a urinary tract infection and failed to ensure a urinalysis test was obtained in a timely manner.</p> <p>This applies to 1 of 3 residents (R2) reviewed for urinary tract infections and laboratory services in the sample of 3.</p> <p>This failure resulted in R2 having to be sent to the local emergency room to be treated for sepsis.</p> <p>The findings include:</p> <p>R2's November 2018 Physician Order Sheet (POS) shows diagnoses including history of UTIs (urinary tract infections), history of sepsis, dementia, and diabetes mellitus. R2's cumulative diagnosis log shows additional diagnoses of anemia, coronary heart disease, and history of cystitis. R2's July 14, 2018 POS shows an order for a foley (indwelling) catheter related to urinary retention.</p> <p>The facility infection control log was reviewed for the last three months and showed R2 experienced UTIs on August 5, September 20, and November 14, 2018.</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>R2's progress notes dated September 12, 2018 stated: c/o (complaint) of burning at catheter. Note to MD (medical doctor) to notify of this. C/O lower body pain. New order received per (MD) for UA/C&S (urinalysis/culture and sensitivity - a laboratory test of urine to determine presence of infection and organism involved).</p> <p>R2's progress notes dated September 15, 2018 stated: UA reordered. VS-100.3 (vital sign temperature of 100.3 degrees Fahrenheit).</p> <p>R2's progress note dated September 17, 2018 stated: patient urine for UA/C&S collected, ready for pickup.</p> <p>R2's progress note dated September 19, 2018 stated: patient didn't sleep well, C/O discomfort and burning...in pain...foley (catheter) intact with dark urine. T99.7 (temperature 99.7 degrees Fahrenheit).</p> <p>R2's progress notes dated September 20, 2018 stated: New T.O. (telephone order) Keflex 500 mg p.o. x 10 days. Urine cloudy...large amount foul smelling milky drainage. Catheter flush attempted-Unable. D/C'ed (discontinued) with clumps noted at end of catheter...new catheter inserted...yellow then purulent (drainage indicative of infection) and bloody with small clots then purulent yellow.</p> <p>R2's progress notes dated September 21, 2018 stated: R2 continued with a high temperature of 100.2 degrees F and catheter with white sediment and blood clots. Small amounts of sediment and light brown tinged urine off and on. R2's September 22, 2018 progress note shows R2 was admitted to the local hospital emergency room with a diagnosis of sepsis.</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>R2's medical chart showed a telephone doctor order dated September 12, 2018 for a UA/C&S test.</p> <p>R2's medical chart showed a second telephone order dated September 20, 2018 (8 days later) for Keflex (antibiotic) 500 mg TID x 10 days.</p> <p>R2's laboratory results show a specimen collect date of September 17, 2108 (5 days after the initial order was placed).</p> <p>R2's September 18, 2018 preliminary laboratory report showed positive for urinary tract infection and R2's September 20, 2018 final laboratory report showed the organism responsible for the infection.</p> <p>R2's September 2018 Medication Administration Sheet shows the Keflex was finally begun on September 21, 2018, (9 days after symptoms began).</p> <p>On November 15, 2018 at 11:25 AM, V2 (Director of Nurses) stated in September 2018, R2 had a long lag between the time her UTI symptoms began and the time an antibiotic was finally administered. V2 said R2 was showing signs and symptoms of a urinary tract infection during the lag time. V2 said R2 continued to have intermittent fevers, cloudy urine, and pain while the facility was waiting for laboratory results. V2 stated waiting nine days to begin treating a UTI is too long. V2 (Director of Nurses) stated, "Our lab service is horrible, horrible!" V2 stated R2's urine test request was sent to the outside lab company on September 12, 2018. V2 stated they should have picked up the urine sample within 24 hours but they never did. V2 said facility staff called the lab company on September 13th and questioned</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>when they would arrive to pick up the urine sample. V2 and the lab company "promised" they would be there on either the 13th or 14th. V2 said she came in to work on September 15th and the urine sample was still in the facility. V2 said she phoned the lab company and "threw a fit" over the urine still not picked up. V2 said she was promised it would be picked up on September 16th. V2 said on the 16th it had not been picked up and she again phoned the lab company and spoke with the lab supervisor. V2 said the lab supervisor "finally" came to the facility and picked up a freshly obtained urine sample on the 17th. V2 said the lab "dropped the ball" and it never should have taken that long for lab services. V2 said a preliminary report should be back within 48 to 72 hours and a final report available within the same time frame.</p> <p>On November 15, 2018 at 12:40 PM, V1 (Administrator) stated residents should be assessed and treated for UTIs as soon as possible. V1 said there should not be any delays. V1 stated UTIs left untreated have the potential to progress into sepsis, kidney damage, and organ failure. V1 stated waiting an extended length of time increases the risk for an infection to spread throughout the body. V1 (Administrator) stated lab samples should be picked up as soon as possible and there should not be any delays in sending them out or getting the results. V1 said labs should be picked up within four to six hours after being ordered</p> <p>The facility's undated Management of Catheter-Associated Urinary Tract Infections (CAUTI) guidelines show: Assess for signs or symptoms of CAUTI (such as) fever greater than 100.4 degree F (or an increase of 1.5 degree F above baseline), new costovertebral (lower back)</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>tenderness, rigors, new onset delirium, acute hematuria (blood in urine), lower abdominal pain. The guidelines show if CAUTI symptoms are present: obtain a urine sample prior to implementing antibiotic treatment for urinalysis with culture and sensitivity. If urinalysis shows criteria is met for treatment with antibiotic, treatment with an antibiotic should be considered.</p> <p>The facility did not have any policy related to the timeliness of obtaining a UA/C&S.</p> <p>The facility's laboratory services agreement start dated January 1, 2018 states under the Provider Services section: (a) Provider will complete all routine tests within a timely fashion. (b) Lab testing will be performed per agreed schedule between the parties. Laboratory services are available on the weekend as needed. (h) (Laboratory services) call center is available twenty four hours a day, seven days a week to schedule testing, relay results, and for customer service issues. The agreements states under the Results and Records section: When any laboratory service is requested by the client, (lab) shall process the request and will provide a report to the client ...</p> <p>(B)</p>	S9999		
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