

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6008866</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>12/13/2018</b>
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NAME OF PROVIDER OR SUPPLIER  <b>ST ANTHONY'S NRSG &amp; REHAB CENTER</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>767 30TH STREET ROCK ISLAND, IL 61201</b>
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S 000	Initial Comments  Annual Licensure and Certification	S 000		
S9999	Final Observations  Statement of Licensure Violations  300.610a) 300.1210b) 300.1210d)3) 300.3240a)  Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident.	S9999		

**Attachment A**  
**Statement of Licensure Violations**

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE <b>12/31/18</b>
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S9999	<p>Continued From page 1</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>3) Objective observations of changes in a resident's condition, including mental and emotional changes, as a means for analyzing and determining care required and the need for further medical evaluation and treatment shall be made by nursing staff and recorded in the resident's medical record.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These requirements were not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to monitor pain, establish control of severe pain, and administer pain medication for two of three residents (R91, R251) reviewed for pain in the sample of 24. These failures resulted in R251 experiencing uncontrolled, excruciating pain during wound treatments.</p> <p>Findings include:</p> <p>The facility's Pain Assessment and Management policy, dated 3/2015, documents, "The pain management program is based on a facility-wide commitment to resident comfort. 'Pain Management' is defined as the process of alleviating the resident's pain to a level that is acceptable to the resident and is based on his or her clinical condition and established treatment</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>goals. Pain management is a multidisciplinary care process that includes the following: Assessing the potential for pain; Effectively recognizing the presence of pain; Identifying the characteristics of pain; Addressing the underlying causes of the pain; Developing and implement approaches to pain management; Identifying and using specific strategies for different levels and sources of pain; Monitoring for the effectiveness of interventions; and Modifying approaches as necessary."</p> <p>1. R251's Hospital History and Physical, dated 11/29/18, documents, "Assessment/Plan: Bilateral lower extremity cellulitis, continue IV (Intravenous) antibiotics with Zosyn (antibiotic), continue wound care daily, infectious disease is following up on recommendations. Continue pain medications to provide supportive care."</p> <p>R251's Hospital discharge orders, dated 12/3/18, document that R251 was discharged from the hospital with an order to receive Norco (narcotic pain medication) 7.5/325 mg (milligrams) one or two tablets by mouth every four hours as needed for pain.</p> <p>R251's Pain Questionnaire, dated 12/4/18, documents that R251 has daily severe pain.</p> <p>R251's Comprehensive Pain Assessment, dated 12/4/18, documents that R251 has chronic frequent pain rating at a 9 out of 10 in R251's bilateral lower legs.</p> <p>R251's Emergency Department After Visit Summary, dated 12/9/18, documents reason for visit: leg pain. The Summary also documents to stop taking Norco 7.5/325 mg and start taking Norco 5/325 mg every four hours as needed for</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>pain.</p> <p>On 12/10/18 at 12:11 PM, R251 stated, "I came in with Norco but (V14 Medical Director) cut it in half to 1 pill as needed for pain. The pain is really bad in my leg wounds. I need something more than just one. I went to the hospital last weekend because of the pain and they gave me a new prescription for Norco. I threw it away thinking I didn't need it because the facility already had the prescription for Norco; well that wasn't true so I haven't received any pain pills since last night, nothing even over the counter. The pain is 10+ (scale of 0-10) at this point. It's burning and excruciating pain. Just imagine burning your finger on a hot stove and it's all over your calf. The pain pill last night helped for a bit but its worn off. I didn't get a whole lot of sleep last night with the pain. If I can't get anything today there will be no sleep tonight. They aren't telling me anything of when I will be able to have something."</p> <p>On 12/11/18 at 11:45 am. R251 was up in his motorized wheel chair with his bilateral lower legs wrapped with ace bandages soiled with yellow drainage. R251 elevated his right leg on the bed. R251 stated, "This is really going to hurt." V13 (Licensed Practical Nurse) began unwrapping R251's leg. R251 was grabbing the arm rests on his wheel chair jumping with each touch, furrowed brows, and closed eyes. R251 stated, "I wish I had a leather belt to bite on so I don't scream." R251's entire right lower leg was reddened with scattered open areas actively draining a clear yellow liquid. V13 cleansed R251's leg with normal saline and R251 continued to jump and moan with furrowed brows. V13 applied four sheets of calcium alginate silver to R251's leg. V13 applied ABD (abdominal) pad and wrapped his leg with kerlix. R251 then propped his left leg</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>onto the bed. R251 stated, "I am so sorry, I'm not in a good mood. The pain is so bad its excruciating." A staff member knocked at the door and offered R251 his lunch tray. R251 stated, "Please don't even bring it in here. I can't eat lunch. I am so nauseous from the pain. I haven't gotten my pain pills since Sunday after I got back from the hospital." V13 stated, "I gave him a prn (as needed) Tylenol about 15 minutes before we started the treatment." V13 began removing the soiled dressing from R251's left leg. R251's entire lower leg was reddened with scattered open areas actively draining a clear yellow liquid. R251 stated, "Just get it off this hurts so bad." V13 began cleansing R251's leg with normal saline. R251 stated, "This hurts even more when you clean it." V13 stated, "You should be glad we don't have to scrub it anymore." As V13 continued to cleanse it, R251 stated "Oh my f***ing god this hurts." V13 responded back, "Are you ok?" R251 stated, "No I'm not ok; this hurts like holy hell." V13 applied the calcium alginate silver, ABD pad, and wrapped his leg with kerlix. R251 continued to writhe with each touch and moaning. With tears in his eyes R251 said, "I'm sorry; this just hurts." V13 removed a dry dressing from R251's right great toe. A round open area was on top of R251's toe. V13 cleansed it with normal saline and applied a gauze dry dressing. All of R251's treatments took approximately 45 minutes.</p> <p>On 12/11/18 at 12:35 PM, V13 stated, "R251 was receiving Norco 7.5/325 mg two tablets every four hours until he went to the hospital Sunday night with uncontrolled pain. He was sent back actually with a reduction in his pain medication to Norco 5/325 mg one tablet every 4-6 hours as needed. He had the written prescription when he came back, but he claims he tore it up thinking that the</p>	S9999		

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S9999	<p>Continued From page 5</p> <p>medication he already had was the same thing. The order was changed so we couldn't give him the Norco 7.5/325 mg that we had. He has not received any Norco since Sunday." V13 also confirmed that it took 45 minutes to complete all of R251's treatments like usual.</p> <p>On 12/12/18 at 11:52 AM, R251 stated that he still hasn't received any PRN Norco, and that his pain is currently at a 10. R251 stated, "The pain is excruciating and burning." R251 also stated, "It's awful during dressing changes. I'm in agony and it's like a 17+ at that time."</p> <p>R251's MAR (Medication Administration Record), dated 12/2018, documents that R251 was receiving the prn Norco 7/325 mg on a daily basis prn and the last dose of prn Norco 7/325 mg R251 received was on 10/9/18. R251's MAR has no documentation of R251 receiving prn Norco 5/325 mg. There also is no documentation of R251 receiving any pain medication prior to R251's wound care on 12/11/18. R251's MAR also documents that a pain scale assessment should be completed on each shift, and out of 24 opportunities (12/3-12/11/18) R251's pain was assessed nine times.</p> <p>R251's Pain Care plan, dated 12/10/18, documents, "Potential for ineffective pain management related to the following diagnoses: Cellulitis of bilateral lower legs, Chronic Pain, morbid obesity, and prn pain medication." However, R251's care plan has no documentation of interventions to address R251's pain.</p> <p>On 12/12/18 at 02:30 PM, V2 (Director of Nursing) stated, "R251 went to the hospital Sunday and they discontinued the Norco 7.5/325</p>	S9999		

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S9999	Continued From page 6  mg and wrote the script for the Norco 5/325. Generally we would medicate them before the dressing change but we have virtually no pain medication order. We should have called the physician (V14); he is our medical director."  On 12/13/18 at 09:26 AM, V14 stated, "R251 should not have gone without pain medication for that long without communicating with me. He needs a pain plan and this takes communicating with me everything he has going on so we can decide the appropriate treatment. I wasn't aware that he was having that much pain."  2. R91's current electronic Medical Diagnoses sheet documents a diagnosis of Arthritis, Unspecified Site.  R91's current Physician's Orders Sheet (12/1/18-12/31/18) documents an order for Lidocaine Pad 5%, Apply one patch topically to right hip every morning - remove 12 hours after application.  On 12/10/18 at 11:00 AM, R91 was sitting in R91's wheelchair leaning against a cushion positioned on R91's left side. R91 stated that the facility does not do a good job of managing R91's pain. R91 stated that R91 has frequent pain to R91's right hip and does not get R91's pain medication on a consistent manner.  R91's Medication Administration Record (12/1/18-12/31/18) documents R91's Lidocaine patch was not administered 12/7/18- 12/11/18. This record also documents the following statement on 12/7/18 and 12/10/18: "Lidocaine patch not available."  On 12/12/18 at 1:45 PM, V10 (Licensed Practical Nurse) verified that R91's Medication	S9999		
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S9999	Continued From page 7  Administration Records indicated that R91's Lidocaine patch had not been administered from 12/7/18- 12/11/18. V10 stated, "It (the lidocaine patch) has not been available due to insurance reasons." V10 verified that R91 had not received R91's prescribed pain medication and that alternative pain medication had not been given.  (A)	S9999		
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