

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6006704	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  07/30/2018
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NAME OF PROVIDER OR SUPPLIER  HELIA HEALTHCARE OF BELLEVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 40 NORTH 64TH STREET BELLEVILLE, IL 62223
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S 000	Initial Comments  Annual Certification and Licensure  Complaint # 1844714/IL104293	S 000		
S9999	Final Observations  Statement of Licensure Violations:  Finding 1.of 2:  300.610a) 300.1010h) 300.1210b) 300.1210d)5) 300.1220b)3) 300.3240a)  Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.  Section 300.1010 Medical Care Policies h) The facility shall notify the resident's physician of any accident, injury, or significant change in a resident's condition that threatens the health, safety or welfare of a resident, including, but not	S9999	<h2>Attachment A</h2> <h3>Statement of Licensure Violations</h3>	

Illinois Department of Public Health  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

08/22/18

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S9999	<p>Continued From page 1</p> <p>limited to, the presence of incipient or manifest decubitus ulcers or a weight loss or gain of five percent or more within a period of 30 days. The facility shall obtain and record the physician's plan of care for the care or treatment of such accident, injury or change in condition at the time of notification.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis: 5) A regular program to prevent and treat pressure sores, heat rashes or other skin breakdown shall be practiced on a 24-hour, seven-day-a-week basis so that a resident who enters the facility without pressure sores does not develop pressure sores unless the individual's clinical condition demonstrates that the pressure sores were unavoidable. A resident having pressure sores shall receive treatment and services to promote healing, prevent infection, and prevent new pressure sores from developing.</p> <p>Section 300.1220 Supervision of Nursing Services b) The DON shall supervise and oversee the nursing services of the facility, including:</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>3) Developing an up-to-date resident care plan for each resident based on the resident's comprehensive assessment, individual needs and goals to be accomplished, physician's orders, and personal care and nursing needs. Personnel, representing other services such as nursing, activities, dietary, and such other modalities as are ordered by the physician, shall be involved in the preparation of the resident care plan. The plan shall be in writing and shall be reviewed and modified in keeping with the care needed as indicated by the resident's condition. The plan shall be reviewed at least every three months.</p> <p>Section 300.3240 Abuse and Neglect a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Requirements are not met as evidenced by:</p> <p>Based on observation, interview and record review the facility failed to timely identify and treat pressure sores, failed to follow treatment as ordered by the physician and failed to provide adequate offloading to promote healing for 2 of 5 residents (R15, R67) reviewed for pressure sores in the sample of 30. This failure resulted in R15 developing a facility acquired pressure ulcer at a stage 3 prior to being identified.</p> <p>Findings include:</p> <p>1. On 07/24/18 at 9:24 AM, R15 stated that he had a pressure sore on his coccyx and that it does not have a dressing on it. R15 stated that he has to tell staff to turn him. At that time, a skin check was completed with V3, Assistant Director of Nursing (ADON) and V17, Certified Nursing</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>Assistant (CNA). There was no dressing on R15's coccyx pressure ulcer. There was visible pink/ brown drainage on the pad as verified by V3. There was no dressing in R15's bed. V3 ADON then left the room to get treatment supplies. V3 cleansed R15's pressure ulcer with normal saline, applied med honey to 4x4 and placed it on the pressure ulcer. V3 then applied bordered foam dressing, and dated the dressing. V3 stated the treatment regimen had not been changed. V3 stated R15's pressure ulcer was a Stage III. At 9:24 AM V3 stated she would expect a dressing to be in place.</p> <p>R15's Physician's Order (PO) dated 7/21/18 documents to cleanse area to R15's coccyx with normal saline or wound cleanser, apply med honey cover with dry dressing change every day and as needed.</p> <p>R15's Scale for Predicting Pressure Sore risk dated 4/23/18 documents a score of 12 (with score of 10-12 as high risk).</p> <p>R15's MDS dated 4/30/18 documents that R15 requires total dependence and two plus physical assistance for bed mobility and bathing.</p> <p>R15's Nurse's Notes dated 4/30/18 documents "Nurse observed stage 2 to Left buttock measuring 2x2x0 centimeters (CM). Agree with current treatment orders, will continue to monitor."</p> <p>R15's Nurse's Notes dated 5/2/18, no time, documents "(Wound Consultant Company) consult obtained per resident's wife request. New orders received for treatment. Will continue to monitor daily."</p>	S9999		
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S9999	<p>Continued From page 4</p> <p>R15's (Wound Consultant Company) notes dated 5/2/18 documents facility acquired stage 3 pressure ulcer to coccyx measuring the length as 8.0 cm, width 8.0 cm and depth 0.30 cm.</p> <p>R15's Care Plan dated 5/2/18 document R15 has a stage 3 pressure area to the coccyx.</p> <p>(Wound Consultant Company) notes dated 7/2/18 documents R15's pressure ulcer was 5.50 cm x 6.50 cm wide and 0.30cm depth.</p> <p>On 7/26/18 at 12:37 PM call placed to V18, physician for R15. At 1:07PM V19, Nurse Practitioner returned call. V19 stated that the facility should have found a pressure ulcer before a stage 3 unless significant renal impairment.</p> <p>2. R67's Minimum Data Set dated 6/12/18 documents R67 is totally dependent on staff for bed mobility, frequently incontinent of bowel, has an indwelling urinary catheter, is high risk for pressure ulcer development and has an actual Pressure Ulcer. The MDs documents "Skin and Ulcer Treatments: Turning/Repositioning program."</p> <p>R67's Wound Care Center Note dated 7/10/18 documents, "Coccyx, Primary Wound Dressing: Nugauze 1/2 inch - iodoform. Silver Alginate - in wound center. Left gluteus, Primary Wound Dressing: Nugauze 1/2 inch - iodoform. Silver Alginate - in wound center. Offloading: Keep weight off area of wound at all times."</p> <p>R67's Physician's Order Sheet Physician's Order Sheet (POS) and Treatment Administration Record (TAR) dated 7/2018 documents "Cleanse Left Gluteal wound with wound cleanser. Apply Iodoform and cover with dry dressing and change</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>daily and as needed. Cleanse coccyx with wound cleanser. Apply Iodoform and cover with dry dressing and change daily and as needed."</p> <p>R67's Care Plan dated 7/2018 documents, "At risk for complications with skin integrity related to impaired mobility, diabetes, and incontinence of bowel. Noted to have multiple wounds at this time. Approaches: Turn and reposition around every 1-2 hours and as needed. If she refuses, alert nurse."</p> <p>R67's Weekly Wound Notes dated 7/10/18 documents, "Coccyx wound Stage 4. Duration: 4 years intermittent. Coccyx wound measures 1.9 centimeters (cm) x 1.3 cm x 5 cm. Gluteal, left, wound measures 1.5 cm x 2 cm x 0.1 cm."</p> <p>On 7/24/18 at 9:08 AM, R67 remained in bed with her head slightly turned to her left in the direction of the doorway. At 10:02 AM, R67 was observed in bed with her head slightly turned towards the window on her right. R5 remained in bed from 9:08 AM until 11:45 AM without the benefit of offloading her coccyx area based on 15 minute observation intervals.</p> <p>On 7/26/18 at 11:01 AM, V3, Assistant Director of Nursing (ADON), assisted by V9, Licensed Practical Nurse (LPN), provided wound care to R67's coccyx and left gluteal pressure wounds. V9 and V3 turned R67 on to her left side. V3 took off the coccyx dressing, flushed and cleansed the wound with gauze and normal saline solution, applied Iodoform packing, and covered the wound with dry dressing and bordered foam. V3 changed gloves and washed hands at appropriate times during the procedure. V3 took off the left gluteal wound dressing, cleansed the wound with normal saline and gauze, applied</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>Iodoform packing, and then applied a bordered foam dressing to the wound.</p> <p>On 5/24/18 at 9:18 AM, V2, DON, stated staff should follow the policy on turning and repositioning of residents at risk or have actual pressure ulcers.</p> <p>On 7/26/18 at 3:39 PM, V3, Assistant Director of Nursing (ADON), stated she expects staff to turn and reposition residents who are at risk or have actual pressure areas according to their care plan. V3 stated when staff observe dressing that are loose or soiled or absent they are expected to get the nurse right away to replace the dressing before staff are done providing care.</p> <p>The Facility Policy on Wound Prevention, undated, documents, "It is the policy of (Facility) to provide care to prevent the development of pressure ulcers for all residents. Treatment Options: Stage 3 and Stage 4: 1. Turn schedule in room. 2. Reposition per turn schedule. 2. Do not position on affected side."</p> <p>(B)</p> <p>Finding 2 of 2:</p> <p>300.610a) 300.1210b) 300.1210d)6) 300.3240a)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:</p> <p>6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p>	S9999		



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S9999	<p>Continued From page 8</p> <p>This requirement was not met as evidence by:</p> <p>Based on observation, interview and record review the facility failed to implement interventions identified in the Care Plan for falls for 1 of 3 residents (R173) reviewed for accidents in the sample of 30. This failure resulted in R173 falling out of bed and receiving a laceration to head that required sutures.</p> <p>Findings include:</p> <p>R173's Care Plan, dated 2/13/2017 documents, "(R173) is at risk for falls with injury related to her impaired cognition secondary to anoxic brain injury, diagnosis of seizure disorder and use of psychotropic medication and incontinence of bowel and bladder." The Care Plan intervention dated 2/1/17 documents "Floor mats to bilateral sides of bed. Keep bed in lowest position unless providing care. The Care Plan documented "7/20/2017 Found on floor next to bed laceration above right eye."</p> <p>R173's incident report documents R173 fell out of bed on 07/20/2017 at 12:00 AM. The Incident report documented "L shaped laceration to right eye sent out to hospital - intervention: medication review switched some meds to night time to help her sleep at night, alert and orientated x 2. Found on floor. (R173) stated she tried to stand up and fell on floor." The facility's Fall Witness Statement dated 7/20/17 documents that R173's bed was up higher than normal and mat was not in place on the floor.</p> <p>R173's Emergency Room Visit Report dated 7/20/17 documents that R173 received 4 sutures to a laceration on her forehead from a fall at the</p>	S9999		
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S9999	<p>Continued From page 9 facility.</p> <p>On 7/26/18 at 12:37 PM call placed to V18, physician for R173, at 1:07PM V19, Nurse Practitioner returned call. V19 stated that the facility should implement interventions as identified in the care plan for fall prevention to prevent harm.</p> <p>The Facility's Policy Falls Management dated July 2017, documents "It is the policy of the facility to assess and manage resident falls through prevention, and implementation and evaluation of interventions."</p> <p>(B)</p>	S9999		
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