

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6000715</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>02/26/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HERITAGE HEALTH-STAUNTON</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>215 WEST PENNSYLVANIA AVENUE STAUNTON, IL 62088</b>
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S 000 Initial Comments  
Annual Licensure and Certification Survey

S9999 Final Observations

Statement of Licensure Violations:

300.610a)  
300.1060c)  
300.1060d)  
300.1210b)  
300.3240a)

Section 300.610 Resident Care Policies

a) The facility shall have written policies and procedures, governing all services provided by the facility which shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee and representatives of nursing and other services in the facility. These policies shall be in compliance with the Act and all rules promulgated thereunder. These written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, as evidenced by written, signed and dated minutes of such a meeting.

Section 300.1060 Vaccinations

c) A facility shall provide or arrange for administration of a pneumococcal vaccination to each resident in accordance with the recommendations of the Advisory Committee on Immunization Practices of the Centers for Disease Control and Prevention, who has not

**Attachment A**  
**Statement of Licensure Violations**

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  Electronically Signed	TITLE	(X6) DATE  03/16/20
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S9999	<p>Continued From page 1</p> <p>received this immunization prior to or upon admission to the facility unless the resident refuses the offer for vaccination or the vaccination is medically contraindicated. (Section 2-213 of the Act)</p> <p>d) A facility shall document in each resident's medical record that a vaccination against pneumococcal pneumonia was offered and administered, refused, or medically contraindicated. (Section 2-213 of the Act)</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care</p> <p>b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)</p> <p>These Regulations were not met as evidenced by:</p>	S9999		
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S9999	<p>Continued From page 2</p> <p>Based on interview and record review, the facility failed to implement the their policy regarding pneumococcal immunizations and failed to administer both pneumococcal vaccines in the series according to accepted standards of practice for 4 of 6 residents (R23, R36, R45 and R48) reviewed for pneumococcal immunization. This failure resulted in R48 and R36 not being fully immunized against pneumonia and both were admitted to the hospital with diagnoses of Pneumonia.</p> <p>Findings include:</p> <p>The facility Pneumococcal Pneumonia Vaccination Policy, dated 12/9/2019, documents, in part, "Purpose: To reduce the overall incidence of pneumococcal pneumonia by providing the pneumococcal pneumonia vaccines to residents 65 years or older and to others at high risk." The Policy documents "All residents admitted will be screened to determine eligibility for the pneumococcal pneumonia vaccines (Pneumococcal Conjugate Vaccine - PCV13 and Pneumococcal Polysaccharide Vaccine - PPSV23). A physician's order is required for administration of the vaccine to current residents and new admissions at high risk for the disease (e.g. (for example) those 65 years and older, those with chronic illness such as lung, heart, or kidney diseases, sickle cell anemia, or diabetes, those with a weakened immune system)." The Policy documents "Procedure for residents who have previously received the Pneumococcal Pneumonia Vaccine (PPSV23). 1. The resident or legal representative is provided education regarding the benefits and potential side effects of the vaccination. 2. The resident or legal representative completes the Vaccination</p>	S9999		
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S9999	<p>Continued From page 3</p> <p>Consent. 3. If addition vaccination is determined to be appropriate, follow the Pneumococcal Pneumonia Guide for vaccination recommendations. 4. Follow High Risk Revaccination Guide for those residents in high risk groups." The Policy documents "Procedure for residents who have not previously received the Pneumococcal Vaccine or who are uncertain if the Pneumococcal Pneumonia Vaccine was received: 1. The resident or legal representative is provided education regarding the benefits and potential side effects of the vaccination. 2. The resident or legal representative completes the Vaccination Consent. 3. If additional vaccination is determined to be appropriate follow the Pneumococcal Pneumonia Guide for vaccination recommendations. 4. Follow High Risk Revaccination Guide for those residents in high risk groups. According to CDC's Advisory Committee on Immunization Practices (ACIP), the following new recommendations were released June 26, 2019. PCV13 is a shared decision between residents and their provider, for all immunocompetent adults &gt; 65 who have not previously received the vaccine. All adults &gt; 65 should receive a dose of PPSV23 (Pneumovax 23). The two vaccines should not be co-administered but should be given at least 1 year apart."</p> <p>Pneumococcal Pneumonia Guide, undated, documents, "NO vaccinations received. (Then) Adults 65 years of age or older who have not previously received any pneumococcal vaccines should receive PCV13 followed by a dose of PPSV23 greater or equal to twelve months later. If a dose of PPSV23 cannot be given during this time window, it should be administered later. PCV13 and PPSV23 should not be administered on the same day. For some</p>	S9999		
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S9999	Continued From page 4  immunocompromised residents (See High Risk Pneumococcal Revaccination Guide) the PPSV23 should be given greater than 8 weeks after receiving the PCV13. UNCERTAIN if any vaccination was received. (Then) Adults 65 years of age or older who have not previously received any pneumococcal vaccines or whose previous history is unknown should receive a dose of PPSV23 greater or equal to twelve months later. For some immunocompromised residents (See High Risk Pneumococcal Revaccination Guide) the Pneumovax 23 should be given greater or equal to 8 weeks after receiving the Prevnar13. UNABLE TO DETERMINE if PCV13 or PPSV23 was received. (Then) Adults 65 years of age or older whose previous history of obtaining PCV13 or PPSV23 is unable to be determined should receive a dose of PCV 13 first, followed later by a dose of PPSV23 greater or equal to twelve months later. For some immunocompromised residents (See High Risk Pneumococcal Revaccination Guide) the Pneumovax 23 should be given greater or equal to 8 weeks after receiving the Prevnar13. RECEIVED PCV13 (Then) Adults 65 years of age or older that received a dose of PCV13 may receive a dose of PPSV23 greater or equal to twelve months later. If a dose of PPSV23 cannot be given during this time window, it should be administered later. RECEIVED PPSV23. (Then) Adults 65 years of age or older who have not received PCV13 and who have previously received one or more doses of PPSV23 should receive a dose of PCV13. The dose of PCV13 should be given greater or equal to 1 year after receipt of the most recent PPSV23 dose. RECEIVED BOTH PCV13 & PPSV23. (Then) See attached table for those that meet the requirement for an additional vaccine. PCV13 = Prevnar13 PPSV23 = Pneumovax 23. Above are the recommendations of the Center for Disease	S9999		
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S9999	<p>Continued From page 5</p> <p>Control (CDC) for all adults 65 years of age or older. "</p> <p>Review of the Centers for Disease Control and Prevention (CDC) publication with a review date of 9/18/19 titled "Adults: Protect Yourself with Pneumococcal Vaccines" specified "Many adults may be at increased risk for pneumococcal disease...Two vaccines provide protection against this serious and sometimes deadly disease...Each year in the United States, pneumococcal disease kills thousands of adults. Thousands more end up in the hospital because of pneumococcal disease. It can cause severe infections of the lungs (pneumonia) blood stream (bacteremia) and lining of the brain and spinal cord (meningitis)...However, some can be deadly, especially for adults 65 years or older: Pneumococcal pneumonia kills about 1 in 20 older adults who get it (and) pneumococcal bacteremia kills about 1 in 6 older adults who get it. Vaccines are the best way to prevent pneumococcal disease...When the bacteria spread into other parts of the body, it can lead to (pneumonia, bacteremia, and meningitis). These illnesses can be deadly, especially for: Adults 65 years or older, people with chronic health conditions (and) people whose immune systems are weakened by disease or medicine (immunocompromised) ...Pneumococcal disease is contagious...Pneumococcal bacteria spread from person to person through coughing, sneezing, and close contact. People can carry the bacteria in their nose and throat without being sick and spread the bacteria to others..."</p> <p>Review of the new immunization guidelines dated June 2019 TABLE 2. Policy options* for use of pneumococcal vaccines in adults aged 65 years presented for a vote and considerations by the</p>	S9999		
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S9999	<p>Continued From page 6</p> <p>Advisory Committee on Immunization Practices (ACIP), June 2019 revealed..." BOX. Considerations for shared clinical decision-making regarding use of 13- valent pneumococcal conjugate vaccine (PCV13) in adults aged 65 years PCV13 is a safe and effective vaccine for older adults...The remaining risk is a function of each individual patient's risk for exposure to PCV13 serotypes and the influence of underlying medical conditions on the patient's risk for developing pneumococcal disease if exposure occurs. The following adults aged 65 years are potentially at increased risk for exposure to PCV13 serotypes and might attain higher than average benefit from PCV13 vaccination, and providers/practices caring for many patients in these groups may consider regularly offering PCV13 to their patients aged 65 years who have not previously received PCV13: Persons residing in nursing homes or other long-term care facilities..."</p> <p>1. R48's Admission Record documents R48 was admitted on 9/29/2017 and is 93 years old. This Admission Record also documents R48 has diagnoses of Dementia without Behavioral Disturbance and Alzheimer's Disease.</p> <p>R48's Health Status Note, dated 9/26/2019 at 10:31 AM, documents, "POA (Power of Attorney) updated on flu vaccine consent; she agrees and wants mom to have pneumococcal pneumonia vaccine also."</p> <p>R48's Vaccination Consent, signed 9/28/2019, documents that the resident and family were given information regarding the Pneumococcal vaccination and the family/resident wanted to be vaccinated.</p>	S9999		

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S9999	<p>Continued From page 7</p> <p>R48's Pneumococcal Vaccine record, undated, documents consent was given from family to facility on 9/26/19 for R48 to receive Prevnar 13. On the bottom of the record was documented that facility asked Medical Doctor and Medical Doctor noted she did not need. There was no documentation the Medical Doctor was asked or gave a date when the Prevnar13 vaccination was given to R48.</p> <p>R48's Health Status Note, dated 2/16/2020 at 2:15 AM, documents R48 was gurgling and experiencing crackles in her lungs. The Note documented her oxygen saturation levels were 78%. The Health Status Note, at 2:50 AM documented she was sent to local hospital via ambulance.</p> <p>R48's Health Status Noted, dated 2/16/2020 at 6:24 AM, documents, "res (resident) admitted to local hospital dx. (diagnosis) pneumonia."</p> <p>R48's Local Hospital History and Physical Report, dated 2/16/2020, documents, R48 had community acquired pneumonia based off chest x-ray. The Report documented she was receiving antibiotic and breathing treatments to treat her pneumonia.</p> <p>R48's Health Status Note, dated 2/17/20 documented she was readmitted to the facility.</p> <p>On 02/20/20 at 3:53 PM, V11, Medical Director, stated, "(R48) is not my patient but is in my group and I can see here she had the Pneumonia vaccine 11/3/1998."</p> <p>On 2/25/2020 at 8:55 AM, V14 Licensed Practical Nurse/ Infection Control Nurse, stated, "On admission when the families come in and do</p>	S9999		
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S9999	<p>Continued From page 8</p> <p>paperwork (V15 Social Service Director) goes over the vaccine consent and education with the families and they mark what vaccine they want or don't want. All the boxes should be marked with what vaccine they want, or they don't and if the family or resident know when a vaccine was given. (V15) then gives that consent to the nurse. The nurse will call the doctor for clarification of when a vaccine was given or to get an order for a vaccine. We would give the Prevnar 13 if they haven't had a pneumococcal vaccine or the Prevnar 13 then a year later the PPSV23." When questioned how the facility would know when to give the PPSV23, V14 stated, "If a resident needs the Prevnar 13 the nurse would get that order then ask for an order for a year plus 1 day for the PPSV23 and put that into the system. When the time comes for the resident to get the PPSV23 it will show up on the Medication Administration Record to be given." V14 further stated, "Currently pneumonia vaccines are only brought up upon admission, so no resident is getting re-questioned if they want the vaccine after they are initially admitted. Last year I asked (V2, Director of Nurses (DON)) if we should be offering pneumonia vaccines yearly and she never got back to me. Last year I did put a log together about who was vaccinated and with what because (V16 the corporate nurse) told me to do it and fax it to her. I did that, but nothing ever came of it and it wasn't implemented. If the admitting nurse does the vaccines wrong, there is no one following up to ensure the vaccine was given. There is no tracking device in place for when vaccines are due or who had what. The policy does not document how the vaccines will be tracked or documented."</p> <p>On 2/25/2020 at 8:55 AM, V14 Infection Control Nurse, stated, "In the case of (R48), the nurse</p>	S9999		
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S9999	<p>Continued From page 9</p> <p>should have confirmed with the doctor a date of vaccination and then questioned restarting the series since it has been 22 years since she was vaccinated."</p> <p>2. R36's Admission Record Sheet, undated, documented she was born on 3/29/40 and was admitted to the facility on 8/27/2012. The Admission Record documents she has diagnoses of Hypertensive Heart Disease, Personal History of Malignant Neoplasm of Breast and Alzheimer's disease.</p> <p>R36's Patient Visit Information, from a local emergency department, dated 02/16/2020, documents that R36 was diagnosed with Community Acquired Pneumonia and was placed on oral antibiotic for 10 days.</p> <p>R36's Radiological Report, dated 02/16/2020, documents "Technique: (Posterior/ Anterior) and lateral views of the chest were obtained." It continues to document, "Impression: 1. Mild right basilar opacities which could represent atelectasis and/or pneumonia. 2. Very small bilateral pleural effusions."</p> <p>R36's Pneumococcal Pneumonia Immunization record, dated 03/11/13, documents that the resident did not want to be vaccinated but had been vaccinated in August 2012.</p> <p>R36's Immunization record, print date of 2/20/2020, documents that the resident received Pneumovax dose 1 on 8/30/2012.</p> <p>There is no documentation/tracking that R36 was offered or received the PPSV23 for the prevention of pneumonia.</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>3. R23's Vaccination Consent, dated 6/14/2018, documents that R23's Power of Attorney (POA), consented for R23 to receive the Pneumococcal Pneumonia vaccine.</p> <p>R23's Admission Record, undated, documents R23's date of birth is 05/14/1925 and she was admitted on 6/14/2018. It continues to document her diagnoses as Dementia, Personal History of Other Malignant Neoplasm of the large intestine and Atrial Fibrillation.</p> <p>R23's Immunization record, print date of 02/24/2020, does not document that R23 received the pneumococcal pneumonia vaccine.</p> <p>On 02/20/2020 at 11:00 AM, V2, Director of Nursing (DON), stated "(R23) did not receive the pneumonia vaccination because it was probably overlooked but now it has been ordered."</p> <p>4. R45's Face Sheet, print date of 02/20/2020, documents that R45 was initially admitted 02/14/1981, has Diagnoses which include Type 2 Diabetes Mellitus and Hypertensive Heart Disease without Heart Failure. R45 was born on 01/03/1945 and is 75 years old.</p> <p>R45's Immunization Consent, dated 09/20/2018, did not have any documentation that R45 consented or declined the Pneumonia vaccination.</p> <p>R45's Immunization Record documents that R45 did receive a Pneumonia Vaccination on 11/21/2005 but has not had any addition vaccinations in Pneumonia Vaccination series since then.</p> <p>There was no documentation/tracking in R45's</p>	S9999		
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S9999	<p>Continued From page 11</p> <p>medical record that R45 was offered the PPSV23 vaccination.</p> <p>On 2/20/2020 at 9:30 AM, V2 DON, stated, "I can only give what the Doctors orders. We ask the Doctor what vaccine to give and give what he orders. No, we have not been going back and re-approaching residents about the new pneumonia protocol." On 2/24/2020 at 2:57 PM, V2, DON, stated, "Last year we started a vaccination log, but nothing was done with it. If you need to know if someone has been vaccinated, you pull it up under immunizations in the computer. So, when a resident comes in, they are questioned whether they want the vaccination or if they have had it." V2 stated that we attempt to call the doctor and find out if they have had it or not. Then we get an order and proceed with what the doctor tells us. There is no follow up on initial contact with Doctor regarding what vaccine had been received and if they needed the other."</p> <p>On 02/25/2020 at 11:35 AM, V15, Director of Resident Services (DRS), stated, " On admission, the POA and/or resident is educated on the risk and benefits of vaccinations and this information is in the admission packet that is given to them. Copy of the signed Vaccination Consent form is given to the nurse on the hall where the resident will reside. The Vaccination Consent form has a place where the resident or POA marks that they have been educated and that is scanned in and the original goes in the chart."</p> <p>On 02/25/2020 at 9:30 AM, V8, Licensed Practical Nurse (LPN), stated, " (V15, DRS) will get the consent for the (pneumonia) vaccine from the resident or the family. The nurse will call the residents doctor for the order or to find out when the resident had it last. We put it on the progress</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6000715	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  02/26/2020
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NAME OF PROVIDER OR SUPPLIER  HERITAGE HEALTH-STAUNTON	STREET ADDRESS, CITY, STATE, ZIP CODE 215 WEST PENNSYLVANIA AVENUE STAUNTON, IL 62088
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S9999	<p>Continued From page 12</p> <p>note to let the other nurses know we have a call out to the doctor. We do not have a tracking system in place if they (the resident) to be re-vaccinated or when the 2nd one is due."</p> <p>On 02/20/20 at 3:53 PM, V11 Medical Director, stated, "It is very hard to track everyone's vaccines. There is not a central system for it. I expect the facility to follow their policy on the pneumococcal vaccine. As a physician, I would like everyone over 65 to have the Pevnar 13 and then the Pneumovax 23 a year later as the CDC guidelines recommends. As to how the staff remind the doctors or how we track there is a lot of nuts and bolts in that, but I do agree they should at least be offered the Pneumovax 23." At 4:40 PM, V11 stated that the facility should follow their policy for pneumococcal pneumonia vaccination but unable to say that if this resident had received the updated vaccination, then she would have not gotten pneumonia. He continued to state that the pneumonia R36 has was probably viral.</p> <p>On 2/25/2019 at 2:00 PM, a concurrent interview with V2 and V3 Vice President of Operations was conducted regarding monitoring and tracking and the pneumococcal vaccine policy. V2 stated, "Nobody has brought it to our attention that a monitoring tracking system wasn't in place for immunizations. I know now because I have been doing an audit." V3 stated, "The new system is (V14 LPN/Infection Control) will get all the consents from (V15) and handle the whole immunization process. As far as the policy being updated that is (V16's Corporate Nurse) job she is the infection control nurse. I feel the tools are there for tracking we just need to make sure the right person is doing it and it isn't going through so many hands."</p>	S9999		
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Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>IL6000715</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>02/26/2020</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HERITAGE HEALTH-STANTON</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>215 WEST PENNSYLVANIA AVENUE STAUNTON, IL 62088</b>
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S9999 Continued From page 13

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