**Aperion Care Spring Valley**

**1300 North Greenwood Street**
**Spring Valley, IL 61362**

<table>
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<tr>
<th>ID PREFIX TAG</th>
<th>SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)</th>
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<td>Initial Comments</td>
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<td>Facility Reported Incident Investigation of 9/21/20/IL127176.</td>
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<td>Final Observations</td>
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<td>Statement of Licensure Violations:</td>
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<td>Section 300.610 Resident Care Policies</td>
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<td>a) The facility shall have written policies and procedures, governing all services provided by</td>
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<td>the facility which shall be formulated by a Resident Care Policy Committee consisting of at least</td>
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<td>the administrator, the advisory physician or the medical advisory committee and representatives of</td>
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<td>nursing and other services in the facility. These policies shall be in compliance with the Act</td>
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<td>and all rules promulgated thereunder. These written policies shall be followed in operating</td>
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<td>the facility and shall be reviewed at least annually by this committee, as evidenced by written,</td>
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<td>signed and dated minutes of such a meeting.</td>
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<td>Section 300.1210 General Requirements for Nursing and Personal Care</td>
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<td>b) The facility shall provide the necessary care and services to attain or maintain the highest</td>
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<td>practicable physical, mental, and psychological well-being of the resident, in accordance with</td>
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**Attachment A**

Statement of Licensure Violations

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**Illinois Department of Public Health**

**LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE**

Electronically Signed

**TITLE**

**DATE**

**10/09/20**

**STATE FORM**

6000 3ULDL11 If continuation sheet 1 of 9
Continued From page 1

Each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures shall include, at a minimum, the following procedures:

c) Each direct care-giving staff shall review and be knowledgeable about his or her residents' respective resident care plan.

2) All treatments and procedures shall be administered as ordered by the physician.

d) Pursuant to subsection (a), general nursing care shall include, at a minimum, the following and shall be practiced on a 24-hour, seven-day-a-week basis:

6) All necessary precautions shall be taken to assure that the residents' environment remains as free of accident hazards as possible. All nursing personnel shall evaluate residents to see that each resident receives adequate supervision and assistance to prevent accidents.

Section 300.3240 Abuse and Neglect

a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident. (Section 2-107 of the Act)

These Regulations were not met as evidenced by:

Based on interview and record review, the facility failed to monitor/supervise an altered diet with swallowing deficits that required staff supervision
Continued from page 2

for one (R1) resident reviewed for dietary supervision. This failure resulted in R1 experiencing a choking episode leading to the death of R1.

Findings include:

R1's State of Illinois Certificate of Death Certificate, dated 9/24/20, documents R1's 9/21/20 cause of death, as "Asphyxiation and choking on a sandwich."

Facility Job Description for Certified Nursing Assistant/CNA, undated, documents: that the primary purpose of the job description is to provide residents with nursing and personal care under the supervision of a Charge Nurse to safeguard the health, safety and welfare of all residents of the facility, in accordance with the directions of supervisors, including Administrator, Director of Nursing, Charge Nurse and Rehabilitation Director, in order to assure the highest degree of quality care is maintained at all times. As a CNA, you are delegated the administrative authority, responsibility and accountability necessary for carrying out your assigned duties; to carry out assignments for resident care including feeding; be responsible for well-being and nursing care of all residents assigned to his/her unit while on duty; and to follow established safety precautions when performing tasks.

Facility COVID 19 Communal Dining Guidelines, documents that the Facility Guidelines for Phase One (1) are that communal dining is not recommended but may be considered on a limited and modified basis and that dining services should be served in resident rooms.
Continued From page 3

On 9/22/20, at 2:26 pm, V3 (Dietary Manager) stated, "We are in Phase One with dining."

On 9/22/20, at 3:25 pm, V2 (Director of Nursing/DON) stated, "We cannot go to Phase Two until the County COVID numbers fall below ten percent for two consecutive weeks, so all residents eat in their rooms. Some residents that require supervision for altered diets will eat in their doorway, or if they require feeding, then a Certified Nursing Assistant/CNA will go to their room and feed them."

R1's Dietary Initial/Quarterly/Annual Notes, dated 9/8/20, document that R1 readmitted to the facility on 9/7/20 with a diagnoses including Dysphasia, Dementia with Behavioral Disturbance, Metabolic Encephalopathy and Pneumonitis due to Inhalation of Food and Vomit. The Notes also document that R1 was on a Mechanical Soft diet and required Supervision Assistance with eating. The Notes also document that R1 was to receive a pudding snack at 2:00 pm.

R1's Dietary Assessment, dated 9/9/20, documents a swallowing issue of "Holding food in mouth/cheeks or residual food in mouth after meals."

R1's Speech Therapy Plan of Care, dated 9/8/20, documents that R1's current level of swallow function as "Patient utilizes swallow strategies/precautions in fifty percent of the trials." and that R1 was receiving Speech Therapy for swallowing dysfunction and/or oral feeding.

R1's Speech Therapy Note, dated 9/9/20, documents that V6 (Speech Therapist) reviewed aspiration precautions with R1 and R1 "Did not follow strategies for small bites and slow pace
Continued From page 4

given maximum prompting in any trials."

R1’s Speech Therapy Note, dated 9/14/20,
documents that "Certified Nursing Assistant
(CNA) reported to (V6) that (R1) had been
'chugging' drinks during lunch and that (V6) noted
occasional coughing from down the hall while
patient was eating lunch. Patient independently
recalled swallowing strategies during review but
becomes impulsive at times and will not use."

R1’s Speech Therapy Note, dated 9/15/20,
documents that "Nurse expressed concerns
about increased coughing during meals and
coughing up phlegm. Nurse notes that patient
eats and drinks with quick pace outside of
therapy sessions" and that R1 was inconsistent
with implementation.

R1’s Speech Therapy Note, dated 9/18/20,
documents that concerns were reported "About
increased coughing and wet quality of coughing
to nurse."

R1's current Care Plan documents: to place R1 in
common area for snacks due to potential
behavior with Dementia; to cue, reorient and
supervise as needed for cognitive function related
to Dementia; to provide and serve diet as ordered
and that snacks will be consumed safely; and to
monitor and report signs of Dysphagia, pocketing,
choking, coughing, holding food in mouth and
several attempts at swallowing.

On 9/22/20, at 3:15 pm, V12 (Resident Assistant)
stated, "The resident's get snacks from the
kitchen at 10:00 am, 2:00 pm and 7:00 pm. They
usually come out with their names on them."

On 9/22/20 at 3:18 pm, V11 (Certified Nursing
Assistant) stated, "Whoever is the float, hands the snacks out. The snacks come out with assigned stickers and the resident room number. If someone is a special diet and they do not want their snack, we have to ask the nurse before giving an alternate."

On 9/22/20, at 2:15 pm, V4 (Certified Nursing Assistant/CNA) stated, "I came onto shift on 9/21/20 at 2:00 pm and immediately started handing out the 2:00 pm snacks to the residents on (R1's) hall. R1 got a peanut butter and jelly sandwich about 2:50 pm or 2:55 pm. She did not have a snack with a dietary label on it, so I gave her the peanut butter and jelly sandwich as she requested. I continued to pass snacks down the hallway, to the other residents, and at about 3:05 pm, (V7/Physical Therapy Assistant) came to me and told me to get a nurse because R1 was choking. I ran and got V8 (Licensed Practical Nurse/LPN). About 10 to 15 minutes went by from the time I gave her the sandwich until the time she was observed choking. I did not see her choking until (V7) came and got me and was not aware that she had been experiencing any swallowing issues."

On 9/22/20, at 2:00 pm, V7 (Physical Therapy Assistant/PTA) stated, "I was doing therapy with another resident right across the hallway from (R1). On 9/21/20, at about 3:05 pm, I happened to look out the doorway and (R1) did not look right at all, I could tell something was wrong. I ran across the hallway to check on (R1) and asked if (R1) was okay, and (R1) told me, in a whisper, 'I am choking.' I kind of panicked and set her forward and pounded on (R1's) back. I then got (V4/CNA) and told (V4) that (R1) was choking and (V4) went and got (V8). Then the nurses took over."
**STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION**

**IL6008783**

**NAME OF PROVIDER OR SUPPLIER**
APEX CARE SPRING VALLEY
1300 NORTH GREENWOOD STREET
SPRING VALLEY, IL 61362

**STREET ADDRESS, CITY, STATE, ZIP CODE**

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| S9999             | Continued From page 6<br>On 9/22/20, at 2:24 pm, V8 (Licensed Practical Nurse/LPN) stated, "On 9/21/20, at about 3:05 pm or 3:10 pm, I was alerted by (V4) that (R1) was choking. We immediately started the Heimlich Maneuver. It was very difficult to do because (R1) was a large lady. I did scoop (R1’s) mouth and throat and had a small amount of bread and peanut butter on my glove afterwards. Then (R1’s) skin became discolored, (R1) went unconscious and I did not feel a pulse, so we laid (R1) on the floor and began Cardio Pulmonary Resuscitation/CPR and suctioning to try and expel the debris and establish an airway until the paramedics came. It was unsuccessful and the paramedics declared her expired at 3:36 pm."
|                  |                                                                                   | S9999         |                                                                                   |                   |
|                  | On 9/22/20, at 1:50 pm, V13 (Registered Nurse/RN) stated, "On 9/21/20, a little after 3:00 pm, I was in my office on C Hall and overheard something going on down the hall. I came out of my office and saw the crash cart and a couple nurses down the hallway by (R1’s) room. They were performing the Heimlich and then (R1) went unresponsive and they lowered (R1) to the floor and started CPR. (R1) was on speech therapy for swallowing issues. (R1) did not sit in the supervised dining room because of COVID, we sat (R1) in the doorway of (R1’s) room for meals and snack time."
|                  | On 9/23/20, at 3:30 pm, V13 (RN/Minimum Data Set/MDS Nurse) stated, "(R1) was supervision for meals according to the documentation from staff for the MDS. There are two CNA’s down the hallway and sometimes a float but not all resident’s can be supervised at all times during meals and snacks."
|                  | On 9/22/20, at 2:28 pm, V3 (Dietary Manager)                                      |               |                                                                                  |                   |
Continued From page 7

stated, "Resident that are feeders or supervision are not sitting in the dining room due to COVID. I know (R1) was working with (V6/Speech Therapy). She was working on getting on a regular diet and back on thin liquids. (R1) needed reminded to slow down because she was a fast eater. We individually label the snacks with resident names and also send out extra for alternatives. We base who gets a snack on if that resident tells me they are hungry between meals, or if I have orders or recommendations from Dietician, Speech Therapy or the Doctor. The CNA's should know the resident's diets."

On 9/22/20, at 2:07 pm, V8 (Speech Therapist) stated, "(R1) was a readmission after multiple hospitalizations for Aspiration Pneumonia, Urinary Tract Infections and Encephalopathy. (R1) has been mechanical soft diet through all of those admissions and we trialed thin liquids. (R1) was always in the Supervised Dining Room prior to COVID restrictions because (R1) needed supervision. I believe (R1) was to be receiving a pudding snack at 2:00 pm and not a peanut butter sandwich. (R1) still had recommendations for supervision with swallowing, (R1) was impulsive and needed reminders to slow down. I observed (R1) eating in the doorway to (R1)'s room multiple times and even saw (R1) coughing.

R1's Nursing Note, dated 9/15/20 and 9/18/20, does not document notification or monitoring of R1's swallowing and coughing issues per V6's (Speech Therapist) notes. R1’s Medical Record dated 9/15/20 through 9/18/20, does not document coughing or choking monitoring of R1 per V6's recommendation.

On 9/22/20, at 3:12 pm, V2 (DON) stated, "We always gave (R1)'s food in the doorway of the
Continued From page 8

room because she was impulsive with her eating. (R1) did not always need supervision because she would sometimes do alright by herself. We always had two CNAs on the floor. The CNAs did pass snacks and did have to care for other residents, so they could not continually monitor (R1) but were still on the hallway. When the snacks were being passed, the nurse was always on the floor doing medication pass."

On 9/22/20, at 10:55 am, V5 (Medical Director) stated, "(R1) has been in and out of the hospital multiple times over the last few months for Dysphagia, Aspiration Pneumonia, Encephalopathy and other infections. When (R1) is sick (R1) gets weaker and requires more supervision with cares. I would think that if a resident is supervision for meals and on a mechanical soft diet that a peanut butter and jelly would require supervision with staff watching (R1) eat. Supervision technically means that a staff member should be right there with the resident or it can be a major problem."