

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: IL6002497	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/26/2015
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NAME OF PROVIDER OR SUPPLIER DIXIE MANOR SHELTERED CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 15535 DIXIE HIGHWAY HARVEY, IL 60426
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S 000	<p>Initial Comments</p> <p>Annual Licensure Shelter Care Survey</p>	S 000		
S9999	<p>Final Observations</p> <p>Statement of Licensure Violations:</p> <p>330.790a) 330.790b) 330.790c)1,2,3,4</p> <p>Section 330.790 Infection Control</p> <p>a) Policies and procedures for investigating, controlling, and preventing infections in the facility shall be established and followed. The policies and procedures shall be consistent with and include the requirements of the Control of Communicable Diseases Code (77 Ill. Adm. Code 690) and Control of Sexually Transmissible Diseases Code (77 Ill. Adm. Code 693). Activities shall be monitored to ensure that these policies and procedures are followed.</p> <p>b) A group, i.e., an infection control committee, quality assurance committee, or other facility entity, shall periodically review the results of investigations and activities to control infections.</p> <p>c) Depending on the services provided by the facility, each facility shall adhere to the following guidelines of the Center for Infectious Diseases, Centers for Disease Control and Prevention, United States Public Health Service, Department of Health and Human Services, as applicable (see Section 330.340):</p> <p>1) Guideline for Hand Hygiene in Health-Care Settings</p>	S9999	<p>Attachment A Statement of Licensure Violations</p>	

Illinois Department of Public Health LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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S9999	<p>Continued From page 1</p> <p>2) Guideline for Prevention of Nosocomial Pneumonia</p> <p>3) Guideline for Isolation Precautions in Hospitals</p> <p>4) Guidelines for Infection Control in Health Care Personnel</p> <p>These Requirements were Not Met As Evidenced By:</p> <p>1) Based on observation and interview, the facility failed to ensure that infection control practices were followed during medication administration for 1 of 3 residents(R5), reviewed for infection control, in the sample of 3.</p> <p>2) Based on observation, interview and record review the facility also failed to ensure that the hand hygiene supplies are available to the residents in the resident ' s washroom.</p> <p>Findings Include:</p> <p>1) On 8/25/15 at 8:50am, R5 was observed self-administering medication under the supervision of E1 (Administrator). R5 placed seven pills into medicine cup and then proceeded to place the medication into hands. When R5 was attempting to place all of the pills in his mouth, one of the pills dropped onto the floor. R5 stated, I think that one of the fell.</p> <p>R5 and E1 looked down to the floor and one of the pills was on the floor. E1 then pointed to the pill and said, " There it is right there. "</p> <p>R5 picked the pill off of the soiled carpet and then administered himself the medication.</p> <p>E1 failed to advise R5 not to take the medication after it had fallen onto the floor.</p> <p>On 8/25/15 at 3:25pm, E1 stated, I should have</p>	S9999		

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S9999	<p>Continued From page 2</p> <p>not let him take the medication after it had fallen on the floor.</p> <p>2) During the initial tour on 08/24/2015 at 10:30am along with E4 (House Keeping), the wash room adjacent to the living room on the first floor, did not have a hand washing soap. On 08/25/15 at 11:00 am, the wash room adjacent to the living room on the first floor did not have a hand washing soap. On 08/25/15 at 12:30 pm, noticed R 6 walking out of the washroom, R6 stated " I washed but no soap " . On 08/25/15 at 12:50pm, noticed R4 walking out of the washroom, R4 stated " I need soap to wash my hands after using the washroom. But I did not want to bother the staff, that ' s why I didn ' t ask them. Washing hands without soap would result in spread of germs and infections among residents " . On 08/25/15 at 3:20pm, E1(Administrator) stated " The residents are supposed to have soap in the washrooms. If the residents don ' t wash their hands, it results in spread of infections among residents " . On 08/26/2015 at 10:30am, E1 provided an undated policy titled " The Department of Public Health Act " reads in part : C. Sanitary practices relating to rest room facilities made accessible to the public . E1 added, " We follow these regulations from the Department of Public Health "</p> <p style="text-align: center;">(C)</p> <p>330.1520b)</p> <p>Section 330.1520 Administration of Medication b) No person shall be admitted to a facility who is not capable of taking his or her own medications and any needed biological's, as</p>	S9999		

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S9999	<p>Continued From page 3</p> <p>approved in writing by the resident's personal physician. Facility staff may remind residents when to take medications and watch to ensure that they follow the directions on the container.</p> <p>This requirement was not met as evidenced by:</p> <p>Based on observation, interview, and record review, the facility failed to ensure that one resident (R2) in the sample of three reviewed for medication administration and one resident (R4) in the supplemental sample, had physician ' s statements indicating that the residents are capable of self-administering medication. Findings include: On 8/24/15 at 8:47am, R4 was observed self-administering medication with the supervision of E1 (Administrator). Review of R4 ' s medical records, does not contain a doctor ' s order that indicates the resident is able to take own mediations under supervision of staff. R4 ' s MAR ' s (Medication Administration Record) dated May 2015-August 2015 were reviewed. R4 ' s MAR ' s indicate resident has been self-administering medications without the documented order. R2 resident records were reviewed. R2 ' s record does not have an order or physician statement that indicates resident is capable of self-administering medication. R2 ' s August 2015 MAR was reviewed and it indicated that resident has been self-administering medication. On 8/24/15 at 11:20am, E1 stated, " I looked for the order for R2 and it is not in the chart. Out of all the charts, R2 is the only one that does not have one. " On 8/26/15 at 12:00pm, E1 presented a faxed physician ' s statement (dated 8/26/15) for R2</p>	S9999		

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S9999	<p>Continued From page 4</p> <p>and R4. R2 ' s and R4 ' s physician statement documents that residents are able to self-administer medications with staff supervision. E1 stated on 8/25/15 at 3:15pm, " Both of the residents (R2 and R4 should have had these orders in the chart. "</p> <p style="text-align: right;">(AW)</p> <p>330.1510a)2) Section 330.1510 Medication Policies</p> <p>a) Every facility shall adopt written policies and procedures for assisting residents in obtaining individually prescribed medication for self-administration and for disposing of medications prescribed by the attending physicians. These policies and procedures shall be consistent with the Act and this Part and shall be followed by the facility.</p> <p>2) All medications taken by residents shall be ordered by the licensed prescriber directly from a pharmacy. If the facility has a licensed nurse who supervises the medication regimen of the residents, the nurse may transmit the licensed prescriber's orders to the pharmacy.</p> <p>This requirement was not met as evidenced by: Based on observation, interview, and record review, the facility failed to provide a current physician ' s order for one resident (R4) prior to taking medication in the sample of three reviewed for medication administration. Findings include:</p> <p>1).On 8/25/15 at 8:47am, E1 (Administration) supervised R4 taking scheduled 8:00am medications. R4 self-administered Loratadine (Antihistamine) 10mg (milligrams). R4 ' s POS (Physician Order Sheet) was reviewed on 8/25/15. R4 ' s POS documents an</p>	S9999		
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S9999	<p>Continued From page 5</p> <p>order dated 5/16/14 to discontinue Loratadine. Review of R4 ' s POS on 8/26/15 documents an altered order in which the word discontinue is blackened out by a marker. There is not an initial or date on the order in which this order was changed. Review of R4 ' s POS dated 7/31/14 (the subsequent doctor ' s visit to 5/16/14), does not indicate an order for Loratadine.</p> <p>On 8/25/15 at 11:10am, E1 stated, " R4 has a new doctor due to insurance change. " Review of R4 ' s medical records, does not include orders from current physician.</p> <p>E1 stated on 8/25/15 at 1:45pm, that contact has to be made with the doctor ' s office in order to get R4 ' s current orders. E1 presented progress notes from R4 ' s last doctor ' s visit on 4/8/15. R4 ' s progress notes documents currents medication that resident is taking. This medication list does not include Loratadine.</p> <p>Review of R4 ' s August 2015 MAR (Medication Administration Record) indicates resident has taken Loratadine from the dates 8/1/15-8/26/15 without a current physician ' s order.</p> <p>E1 stated on 8/26/15 at 10:05am, I am waiting to get R4 ' s doctor ' s order. The office opens at 10:00am. R4 ' s MAR documents Loratadine was given in the morning (8/26/15) at 8:00am prior to contact with the office.</p> <p>On 8/26/15 at 12:00pm, E1 presented a faxed physician ' s order (dated 8/26/15). The order documents that R4 is to receive Loratadine 10mg once a day.</p> <p>E1 stated on 8/25/15 at 3:15pm, that R4 should have had a current order for Loratadine before resident took medication.</p> <p style="text-align: center;">(C)</p> <p>330.1950c)1,2,3 330.1950d)1,2,3,4,5,6,7,8,9,10,11 330.1950e)</p>	S9999		

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S9999	<p>Continued From page 6</p> <p>330.1950f) 330.1950g)1,2</p> <p>Section 330.1950 Meal Planning</p> <p>Each resident shall be served food to meet the resident's needs and to meet physician's orders. The facility shall use this Section to plan menus and purchase food in accordance with the following Recommended Dietary Allowances of the Food and Nutrition Board of the National Research Council, National Academy of Sciences.</p> <p>c) Vegetable and Fruit Group: Five or more servings of fruits or vegetables.</p> <p>1) A serving consists of: A) ½ cup chopped, raw, cooked, canned or frozen fruit or vegetables; B) ¾ cup fruit or vegetable juice; or C) One cup raw leafy vegetable.</p> <p>2) The five or more servings shall consist of: A) Sources of Vitamin C i) One serving of a good source of vitamin C (containing at least 60 mg of vitamin C); or ii) Two servings of a fair source of vitamin C. This may be more than one food item and shall contain a total of at least 65 mg of vitamin C. B) One serving of a good source of vitamin A at least three times a week supplying at least 1000 micrograms retinol equivalent (RE) of vitamin A. c) Other fruits and vegetables, including potatoes, that may be served in ? cup or larger portions.</p> <p>3) To ensure variety, food items repeated within</p>	S9999		
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S9999	<p>Continued From page 7</p> <p>the same day shall not be counted as meeting a required serving.</p> <p>d) Bread, Cereal, Rice and Pasta Group: Six or more servings of whole grain, enriched or restored products. One serving equals:</p> <ol style="list-style-type: none"> 1) One slice of bread, 2) ½ cup of cooked cereal, rice, pasta, noodles, or grain product, 3) ¾ cup of dry, ready-to-eat cereal, 4) ½ hamburger or hotdog bun, bagel or English muffin, 5) One 4-inch diameter pancake, 6) One tortilla, 7) Three to four plain crackers (small), 8) ½ croissant (large), doughnut or danish (medium), 9) 1/16 cake, 10) Two cookies, or 11) 1/12 pie (2-crust, 8"). <p>e) Butter or Margarine: To be used as a spread and in cooking.</p> <p>f) Other foods shall be served to round out meals, satisfy individual appetites, improve flavor, and meet the individual's nutritional and caloric needs.</p> <p>g) Meals for the day shall be planned to provide a</p>	S9999		

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S9999	<p>Continued From page 8</p> <p>variety of foods, variety in texture and good color balance. The following meal patterns shall be used.</p> <p>1) Three meals a day plan:</p> <p>A) Breakfast: Fruit or juice, cereal, meat (optional, but three to four times per week preferable), bread, butter or margarine, milk and choice of additional beverage.</p> <p>B) Main Meal (may be served noon or evening): Soup or juice (optional), entree (quality protein), potato or potato substitute, vegetable or salad, dessert (preferably fruit unless fruit is served as a salad or will be served at another meal), bread, butter or margarine, and choice of beverage.</p> <p>C) Lunch or Supper: Soup or juice (optional), entree (quality protein), potato or potato substitute (optional if served at main meal), vegetable or salad, dessert, bread, butter or margarine, milk, and choice of additional beverage.</p> <p>D) Snack:</p> <p>2) Other meal patterns may be used if facilities are able to meet residents' needs using such plans.</p> <p>This requirement is not met as evidenced by: Based on observation, interview and record review the facility failed to ensure that residents received all of the foods listed on the daily menu ensuring receiving adequate nutritional intake. This affects all 13 residents residing in the home. Findings include: Resident lunch menu for Monday on week four spring / summer indicates residents are to</p>	S9999		

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S9999	<p>Continued From page 9</p> <p>receive Spice Cake with Frosting and Margarine as part of the lunch meal.</p> <p>On 8/24/15 at 12:30pm E5 (Cook) was serving Pineapple Chunks in place of Spice Cake with Frosting and Margarine was not served.</p> <p>Resident breakfast menu for Tuesday, 8/25/15 week four, indicated residents to receive six ounces of Orange Juice, ¾ cup Dry Rice Cereal, Biscuit, Margarine and Jelly as part of the breakfast meal. E3 (AM Cook) served four ounces of Raspberry Apply Juice, no Rice Cereal was served. Two Donuts were served in place of Biscuit and no Margarine or Jelly was served to residents.</p> <p>At the lunch meal on Tuesday 8/25/15 no Bread or Margarine was served as indicated on the resident menu.</p> <p>On 8/25/15 at 3:10pm Z1 (Consultant Dietitian) stated " Yes, I sign off on the menus indicating that they are nutritionally adequate as written and that should be followed as written so residents receive proper nutrition." Z1 also stated in part, that juices on the breakfast menu are intended to be the main source of vitamin C and that other foods serve as secondary or " fair " source of vitamin C.</p> <p>On 8/25/15 at 2:20pm with E3 (AM Cook) measured the juice glasses used earlier at breakfast which were filled to be four ounces. E3 stated " yes, that ' s the point that we fill to for the juice glasses, (an identifiable line below the glass top rim). With E3 present, a juice glass was filled to the very brim and identified to hold five ounces. Menu and regulation both call for ¾ cup or six ounces as a nutritional equivalent for a serving of fruit.</p> <p>Juice served on 8/25/15 for the breakfast meal was Raspberry Apple Juice. The container Nutrition Facts states that one serving size is 8 ounces to provide 100% of the daily Vitamin C.</p>	S9999		
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S9999	<p>Continued From page 10</p> <p>Facility was serving one half of the Vitamin C content based on the juice cup fill line being followed on a daily basis. E1 (Administrator) stated in part that Orange Juice is not frequently ordered because three residents can not have orange juice and we would just substitute another juice for the orange juice. The 28 day cycle menu identifies Orange Juice to be served nine times in that period.</p> <p>(C)</p>	S9999		